## Haymarket Station - new taxi rank

## Taxi call-forward system

As part of our City Centre West to East Link project, we are introducing a new taxi rank at the current drop-off area in front of Haymarket Station. This will provide better access to taxis for customers leaving the Station.

There will be space for a maximum of four taxis, with a supporting rank on Morrison Street. The Station rank is limited to four taxis so that the tram line and cycle lane outside the Station aren't blocked at any time.
A new taxi 'call-forward' system will alert taxis waiting on Morrison Street to when space becomes available at Haymarket Terrace.


## How the call forward system works

There will be 4 taxi bays in front of the Station which will be used to pick up customers as usual.
To avoid blocking the nearby cycleway and tramline, over-ranking is strictly forbidden. This will be monitored with CCTV cameras.

A secondary stacking taxi area is on the westbound side of Morrison Street with seven bays.
As there is no line of sight between ranks, a system will be in place to detect space at the back of the Station rank. This will be displayed on a monitor at the front of the rank in Morrison Street. There will also be a CCTV live feed displayed on this monitor.

Once a space is available, the front taxi on Morrison Street can move forward to Haymarket Station. Fares can still be picked up on Morrison Street.

View of where the monitor will be installed at the Morrison Street rank.


Close of up the monitor, showing the counter and CCTV view.


## More information

Read more about the City Centre West to East Link project on our website at www.edinburgh.gov.uk/ccwel.
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