

What are the issues associated with the short term let*

Trading Standards:
Trading Standards deal with a wide variety of matters as detailed on our [website](#). If your enquiry relates to any of these they can be contacted by email at trading.standards@edinburgh.gov.uk

Waste:
If there are problems with bins and waste associated with the use, then the waste arrangements for the premises can be investigated by [Waste and Cleansing Services](#).

Water leaks:
If there is water leaking into your property and you have been unable to contact the operator then [Environmental Protection](#) may be able to assist.

Anti-social behaviour, crime or disorder:
Contact Police Scotland at the time by calling 101 (non-emergency) or 999 (emergency). Ongoing anti-social behaviour may also be reported to [Family and Household Support](#), who can offer advice & assistance to you in order to address your concerns

Key safe boxes:
If a key safe box has been attached to Council property then please contact the [locality team](#) for the area. If the key safe box is attached to private property you may wish to seek legal advice. If the key safe box is attached to a listed building then planning enforcement may be able to assist.

No planning permission/multiple issues:
[Planning Enforcement](#) can investigate if the use is a breach of planning control. Information of assistance when investigating such cases includes:

- A link to the listing and/or headline description
- Information on visitor turnover and number of guests occupying the unit
- Any instances of noise/disturbance associated with the use
 - Contact information of any owner/agent associated the listing
 - Involvement of other parties (Police Scotland, Family Household Support)

*You may also wish to raise your concerns with the host and/or the booking platform.