

## Section 4 Integrated Impact Assessment

### Summary Report

Each of the numbered sections below must be completed

Interim report		Final report	V	(Tick as appropriate)
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**1. Title of plan, policy or strategy being assessed**

Temporary Accommodation Dynamic Purchasing System

**2. What will change as a result of this proposal?**

As Home Share, Supported Lodgings, self contained flats and Shared Houses increase, this will allow less suitable styles of accommodation such as B+B's/hotels to be reduced. Households that have been assessed as homeless and/or who are entitled to temporary accommodation have different options available to them which is affordable and offers increased independence.

**3. Briefly describe public involvement in this proposal to date and planned**

A Home Share pilot has been running since June 2019. Residents and accommodation providers have been consulted regularly and changes made to the service specification to meet resident's needs. Children and Families have a similar contract for Supported Lodgings for young people that have been trafficked over the same period and have shared findings for this IIA. This has provided 14 places across two flats each with a live-in volunteer provided by Cyrenians.

**4. Date of IIA**

24 March 2021

**5. Who was present at the IIA? Identify facilitator, Lead Officer, report writer and any partnership representative present and main stakeholder (e.g. NHS, Council)**

Name	Job Title	Date of IIA training	Email
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Jillian Edwards	Commissioning Officer Lead Officer and report writer		<a href="mailto:Jillian.cunningham-edwards@edinburgh.gov.uk">Jillian.cunningham-edwards@edinburgh.gov.uk</a>
Ruth Lavery	Commissioning Officer and Diversity Officer		Ruth.lavery@edinburgh.gov.uk
Luan Sanderson	Housing Development worker		luan.sanderson@edinburgh.gov.uk

## 6. Evidence available at the time of the IIA

Evidence	Available?	Comments: what does the evidence tell you?
Data on populations in need Home Share	Yes	<p>There are currently 43 people living in Home Share.</p> <ul style="list-style-type: none"> <li>• 25% of residents are women and the remaining are men.</li> <li>• Ages range from 20 to 56 years old.</li> <li>• 49% of residents are white Scottish, 8% of residents are white other, and 43% are from another ethnic group.</li> </ul> <p>There are currently 12 young people living in Supported Lodgings</p> <ul style="list-style-type: none"> <li>• 8% of residents are women and the remaining are men.</li> <li>• Ages range from 17 – 18 years old.</li> <li>• 67% of residents are Vietnamese, 25% are Sudanese and 8% are Syrian.</li> </ul>
Data on service uptake/access	Yes	<p>The current Home Share Pilot has 43 beds available and all are occupied and these spaces are filled by Temporary Accommodation Service. With the exception of three Home Shares which have been identified for specific client groups:</p>

Evidence	Available?	Comments: what does the evidence tell you?
		<ul style="list-style-type: none"> <li>• 1 property with 5 places has been identified for people graduating from LEAP Project (Lothians and Edinburgh Abstinence Programme).</li> <li>• 2 properties with 8 places have been identified for women leaving women's Refuge and from BAME backgrounds.</li> </ul> <p>Supported Lodgings run by Children and Families has fourteen young people who have been trafficked to Scotland and therefore looked after children. Access to this accommodation is through Children and Families Service.</p>
Data on equality outcomes	Yes	<p>RACE</p> <p>TRANSLATION/COMMUNICATION NEEDS</p> <p>HOME SHARE</p> <p>Evidence from current population living in Home Share shows that we have 67% of residents who do not have English as their first language, so translation services may be needed. Research shows that currently there are three primary languages spoken by residents.</p> <ul style="list-style-type: none"> <li>• Polish</li> <li>• Spanish</li> <li>• Urdu</li> </ul> <p>SUPPORTED LODGINGS</p> <p>The current population living in Supported Lodgings show 100% of residents do not have English as their first language, so translation services may be required. The primary languages spoken by residents are:</p> <ul style="list-style-type: none"> <li>• Vietnamese</li> <li>• Arabic</li> <li>• Kurdish</li> <li>• Sudanese Arabic</li> </ul>

Evidence	Available?	Comments: what does the evidence tell you?
Research/literature evidence		
Public/patient/client experience information	Yes	<p>A questionnaire was given to all residents living in Home Share in early 2020 to ask residents about their experience. At this time, there were 18 residents in Home Share, 50% returned (9 residents) questionnaires. All said accommodation was better than their previous temporary accommodation and general feedback/reasons for this was not having curfews, access to kitchen 24 hours a day, able to go to work easily if working shifts, attend social functions, attend to care responsibilities within their families, having front door key and able to come and go easily.</p> <p>While there is a lack of self-contained accommodation, this is a good model of accommodation until self-contained accommodation is secured and preferable to staying in B+B/Shared House style accommodation.</p> <p>Will complete further surveys this year and Cyrenians will complete in their Supported Lodgings.</p>
Evidence of inclusive engagement of service users and involvement findings	Yes	<p>As above. Information from the questionnaires resulted in change being made to the service specification.</p> <p>A further survey will be completed this year and any necessary improvements made to service specification.</p>
Evidence of unmet need	Yes	<ul style="list-style-type: none"> <li>• Some residents did state that their preference would be a self-contained flat while staying in temporary accommodation.</li> <li>• There has not been enough suitable accommodation available for women</li> </ul>

Evidence	Available?	Comments: what does the evidence tell you?
		<p>fleeing domestic abuse, particularly from BAME backgrounds.</p> <ul style="list-style-type: none"> <li>• There are currently approximately 10 young people in bed and breakfast accommodation who may be better suited to Home Share or Supported Lodgings.</li> <li>• Children and Families have identified a number of young people with complex needs and/or on autistic spectrum who are currently not in suitable accommodation and better suited to suitable Supported Lodgings.</li> </ul>
Good practice guidelines	Yes	<ul style="list-style-type: none"> <li>• Service specification provides contractual obligations covering areas such as quality of accommodation, providing a Psychologically Informed Environment (PIE) etc.</li> <li>• Service provider will be required to have their own good practice guidelines for client group they are working with.</li> <li>• Domestic Abuse Services are required to have good practice guidelines for working with this client group.</li> </ul>
Environmental data	No	.
Risk from cumulative impacts	Yes	Welcome Pack includes section on Environmental Awareness which states that the Council is committed to reducing waste and help can be given with using appropriate bins for recycling, switching off unnecessary lights, turning off heating when not required etc.
Other (please specify)		
Additional evidence required		

**7. In summary, what impacts were identified and which groups will they affect?**

<b>Equality, Health and Wellbeing and Human Rights</b>	<b>Affected populations</b>
<p><b>Positive</b></p> <p>Home Share and Supported Lodgings will be open to all of the protected characteristics. It is hoped that specialised services will be interested in tendering for these contracts once advertised and provide services that are sex specific, age specific and may cater for people with particular complex needs. There is a proven need for this type of service within the population that are currently living within Shared Houses/B+B's etc.</p> <p>Services will promote and encourage homes that are free from discrimination, harassment and victimization by providing a safe environment. Visiting support will be arranged where required. If homeless people are in unsuitable accommodation or rough sleeping there is a greater risk of harassment.</p> <p>Supported Lodgings Service encourage participation in public life. In addition, they can signpost residents to services to assist with finances and benefits to minimize or remove disadvantage. Services work closely with the Council and local communities to foster good relations and promote understanding of the difficulties they face because of homelessness, disability, age and sex.</p> <p>Services help people to have control of their environment by teaching them the skills to live independently. Promote participation, inclusion, dignity and control over decisions. Build support networks and protect vulnerable young people and adults</p> <p>Currently two Home Shares have been identified specifically for use for women from BAME background and fleeing domestic abuse. Shakti continue to support these women while in Home Share.</p> <p>Supported lodgings are currently funding fourteen young people with no recourse to public funds as they are looked after children</p>	<p>Sex, age, disability, race, care leavers, veterans and people in poverty</p>

<p><b>Negative</b></p> <p>Apart from looked after children as above, people with no recourse to public funds are not always able to access these services due to current legislation. There are other services available to assist people who have no recourse to public funds e.g. Bethany Welcome Centre and Streetwork who can assist with accommodation, traveling arrangements and support.</p>	
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<p><b>Environment and Sustainability</b></p> <p><b>Positive</b></p> <p>Home Share and Supported Lodgings will be located all over Edinburgh. One of the considerations when matching residents to properties will be if the placement can be near work/school/support networks to minimise travel time and costs.</p> <p>All properties must have a Psychologically Informed Environment (PIE) which will ensure homes are welcoming, safe and non-institutional.</p> <p>100% of residents in House Share are in financially cheaper accommodation than their previous temporary accommodation.</p> <p><b>Negative</b></p> <p>Most residents surveyed in Home Share stated that they would prefer to be in self-contained accommodation rather than sharing.</p>	<p><b>Affected populations</b></p> <p>Those vulnerable to falling into poverty</p>
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<p><b>Economic</b></p> <p><b>Positive</b></p> <p>Home share and Supported Accommodation model gives residents more independence to get to any</p>	<p><b>Affected populations</b></p>
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education, training and employment commitments than previous accommodation.	All residents living within Home Share and Supported Lodgings
Linking with support services to get support with income maximisation	
<b>Negative</b>	

**8. Is any part of this policy/ service to be carried out wholly or partly by contractors and how will equality, human rights including children’s rights , environmental and sustainability issues be addressed?**

A PIN notice will be issued on the Public Contract Scotland website inviting tenders for contracts. An evaluation panel will then evaluate these submissions on quality and price. Contracts will be awarded to successful service providers who will have then have a Commissioning Officer allocated to ensure successful implementation and monitoring of contract. Regular contract meetings will take place to ensure the service is being provided to the required standard.

**9. Consider how you will communicate information about this policy/ service change to children and young people and those affected by sensory impairment, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.**

Referrals are received from Housing Officers who have carried out homeless assessments and discussed with people if they are interested in these Housing Options. Housing Officers will have the opportunity to establish with people if they have any additional requirements. Appropriate contact and plan can then be made to ensure that a successful transfer of accommodation can take place.

Translators have been used to assist with discussing this housing option with potential residents. Translators can be service users’ choice e.g. friend, support provider or the Council can assist by using a Translation helpline. In March 2021 there were four primary languages spoken by residents in Home Share English, Polish, Spanish and Urdu. Welcome Packs have been provided in all these languages for residents who require this. Welcome Packs give information on local GPs, bus services, Support services, how to report repairs, contact Temporary Accommodation Service etc.



**10. Does the policy concern agriculture, forestry, fisheries, energy, industry, transport, waste management, water management, telecommunications, tourism, town and country planning or land use? If yes, an SEA should be completed, and the impacts identified in the IIA should be included in this.**

No

**11. Additional Information and Evidence Required**

**If further evidence is required, please note how it will be gathered. If appropriate, mark this report as interim and submit updated final report once further evidence has been gathered.**

**12. Recommendations (these should be drawn from 6 – 11 above)**

Continuing to monitor service to ensure covering Protected Characteristics.

**13. Specific to this IIA only, what actions have been, or will be, undertaken and by when? Please complete:**

<b>Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)</b>	<b>Who will take them forward (name and contact details)</b>	<b>Deadline for progressing</b>	<b>Review date</b>
Monitoring of contracts	Jillian Edwards Jillian.cunningham-edwards@edinburgh.gov.uk	TBC – will be start date of contracts	1 year from contract start date

Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)	Who will take them forward (name and contact details)	Deadline for progressing	Review date

**14. How will you monitor how this policy, plan or strategy affects different groups, including people with protected characteristics?**

Services will be required to submit quarterly monitoring to show the impacts of the service on people who use it. This includes monitoring on protected characteristics and gaps in services.

There will be periodic contact with Service users to gain feedback on their experience.

The Public Information Notice (PIN) will invite services from specialist backgrounds e.g. young people, older people, women only etc to put in tenders for service provision of Supported Lodgings.

House Share will have designated buildings to suit different needs e.g. women only.

**15. Sign off by Service Director/ Project Lead**

**Name**



**Date**

28 September 2021

**16. Publication**

Send completed IIA for publication on the relevant website for your organisation. [See Section 5](#) for contacts.

## **Section 5 Contacts**

- **East Lothian Council**

Please send a completed copy of the IIA to [equalities@eastlothian.gov.uk](mailto:equalities@eastlothian.gov.uk) and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via [http://www.eastlothian.gov.uk/info/751/equality\\_diversity\\_and\\_citizenship/835/equality\\_and\\_diversity](http://www.eastlothian.gov.uk/info/751/equality_diversity_and_citizenship/835/equality_and_diversity)

- **Midlothian Council**

Please send a completed copy of the IIA to [zoe.graham@midlothian.gov.uk](mailto:zoe.graham@midlothian.gov.uk) and it will be published on the Council website shortly afterwards. Copies of previous assessments are available via [http://www.midlothian.gov.uk/downloads/751/equality\\_and\\_diversity](http://www.midlothian.gov.uk/downloads/751/equality_and_diversity)

- **NHS Lothian**

Completed IIAs should be forwarded to [impactassessments@nhslothian.scot.nhs.uk](mailto:impactassessments@nhslothian.scot.nhs.uk) to be published on the NHS Lothian website and available for auditing purposes. Copies of previous impact assessments are available on the NHS Lothian website under Equality and Diversity.

- **The City of Edinburgh Council**

Completed impact assessments should be forwarded to [Strategyandbusinessplanning@edinburgh.gov.uk](mailto:Strategyandbusinessplanning@edinburgh.gov.uk) to be published on the Council website.

- **City of Edinburgh Health and Social Care**

Completed and signed IIAs should be sent to Sarah Bryson at [sarah.bryson@edinburgh.gov.uk](mailto:sarah.bryson@edinburgh.gov.uk)

- **Edinburgh Integration Joint Board**

Completed and signed IIAs should be sent to Sarah Bryson at [sarah.bryson@edinburgh.gov.uk](mailto:sarah.bryson@edinburgh.gov.uk)

- **West Lothian Council**

Complete impact assessments should be forwarded to the Equalities Officer.