

Date 24 June 2020

Dear Sir/Madam

Utility Diversion Works

Further to our letter issued in December 2019, which can be found on the project website, Morrison Utility Services will be commencing utility diversion works in your area.

When are we doing it?

Utility Diversion works on Leith Walk from London Road to Casselbank Street are expected to commence July 2020 until March 2021.

What happens now?

The majority of these utility diversions will be completed with no interruption to services however there may be instances where this is not possible. If you are to be affected, we will issue a specific utility statutory notification detailing when and how you will be impacted.

If you are an elderly or vulnerable customer who needs additional support during the works and have not already made us aware of this, please contact us on the customer helpline number below.

Every effort will be made to maintain supply during the works and we will work to minimise any inconvenience should you be affected.

If you have any concerns or further questions regarding these works then please contact the Trams to Newhaven project team by email on Newhaven.tram@edinburgh.gov.uk or alternatively contact our customer helpline on 0131 322 1122 (local rate 8am to 8pm, Monday to Sunday).

Coronavirus (Covid-19) - We are committed to keeping our team and the public safe during the works and we will continue to follow government guidance on precautionary measures to reduce the risk of spreading the virus.

Further information on any of the points above can be found on the project website – www.tramstonewhaven.co.uk under the Frequently Asked Questions section.

Yours faithfully

Trams to Newhaven Project Team

Construction Site Working hours:

Monday to Friday 7am – 7pm
Saturday 8am – 1pm

Trams to Newhaven
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